



Identify Direct Ltd, Blackdown Mill, Kenilworth Road, Leamington Spa, CV32 6QT
Tel: 01926563000

REQUEST FOR RETURN MATERIALS AUTHORISATION

In the case of one or more faulty products follow these steps:

1. Determine whether they are under warranty (within 12 months of the manufacture date shown on the label.). **NB:** A charge may be applied for “No Fault Found” warranty returns.
2. If any are not under warranty obtain a purchase order number and enter in the box below.
3. Phone us for an RMA number and enter in the box below.
4. Complete this form ensuring that the return address is legible.
5. Pack up the products securely, ensuring the RMA number is clearly marked on the outside of the package. Enclose a completed copy of this form inside the package and email a copy to admin@identifydirect.com
6. Dispatch to:

**Identify Direct, Service Dept.
Blackdown Mill
Kenilworth Road
Leamington Spa
CV32 6QT**

Company Name and Address (for return):

Tel:
Email:

Date:

Contact

P/O No.

RMA No.

Product Details: (on label)

Part Number	Serial No:	Date of Manufacture:	X if Warranty

Fault Report: Report all relevant details -
