



Identify Direct Ltd, Blackdown Mill, Kenilworth Road, Leamington Spa, CV32 6QT
Tel: 01926 563000

REQUEST FOR RETURN MATERIALS AUTHORISATION

In the case of one or more faulty products follow these steps:

1. Determine whether they are under warranty (within 12 months of the manufacture date shown on the label.). **NB:** A charge may be applied for “No Fault Found” warranty returns.
2. Phone/email us for the costs of repair and raise a purchase order. Put PO no. in box below.
3. Phone/email us for an RMA number and enter in the box below. *Please include this RMA Number in the subject box of all email correspondance about this repair.*
4. Complete this form ensuring that the return address is legible.
5. Pack up the products securely, ensuring the RMA number is clearly marked on the outside of the package. Enclose a completed copy of this form inside the package and email your purchase order to *admin@identifydirect.com*
6. Dispatch to:

**Identify Direct, Service Dept.
Blackdown Mill
Kenilworth Road
Leamington Spa
CV32 6QT**

Company Name and Address (for return):

Tel:
Email:

Date:

Contact

P/O No.

RMA No.

Product Details: (on label)

**X if
Warranty**

Part Number	Serial No:	Date of Manufacture:	X if Warranty

Fault Report: Report all relevant details -

. Email: admin@identifydirect.com